



# Install (macOS)

For issues with installation, please follow the instructions below to gather logging.

## Enabling Logging

1. Launch the Terminal application (/Applications/Utilities/Terminal.app).
2. Type:

```
mkdir /Users/<yourusername>/Desktop/Logs; cp /var/log/system.log* /Users/<yourusername>/Desktop/Logs
```

**Note:** replace <yourusername> above in the Terminal command line statement with your actual user name that you logged in with.

3. Type:

```
cp /var/log/install.log* /Users/<yourusername>/Desktop/Logs
```

4. Compress the Logs folder into an archive by Control clicking on its icon on the desktop and choosing Compress "Logs".
5. Attach the compressed archive of the Logs folder that appears on your desktop to your bug report.